



SERVICE TECHNICIAN WILMINGTON, NC

We are seeking an experienced **Service Technician** for our **Wilmington Branch**. Qualified candidates must have a high school diploma/GED or the equivalent in experience, hot side/refrigeration experience, and excellent customer service skills. A good driving record is a must.

This position is responsible for maintenance and repair of customer equipment.

- Troubleshoot and repair commercial kitchen and HVAC equipment
- Communicate with branch office to order parts for repairs
- Communicate with customer and branch office regarding status of repairs
- Complete service tickets according to procedures
- Monitor truck stock to insure required parts are stocked on vehicle
- Maintain service vehicle, tools, and uniforms representative of Whaley quality
- Meet reasonable on-call requirements

Requirements:

- High school graduate/GED or the equivalent in experience
- Three years maintenance experience
- Good driving record
- Ability to work independently
- Dependability
- Accurately and promptly complete required paperwork
- Excellent customer service skills
- Stable work history

Other Desirable Skills Include:

- Strong technical repair skills
- Previous commercial kitchen equipment repair experience
- Previous experience repairing home appliances
- Refrigeration experience
- Electrical and mechanical experience

Benefits Include:

- Competitive Salary
- Overtime Pay
- On-call Pay
- Company Vehicle
- Uniforms Provided
- Meters & Test Equipment Provided
- Factory Training
- Education Program
- Factory Certification
- Industry Certification
- 401K Retirement Plan (with company matching)
- Paid Holidays
- Paid Vacation
- Paid Sick Time
- Medical and Dental Insurance
- Short-Term and Long-Term Disability Insurance (company paid)
- Life Insurance (company paid)

Whaley Foodservice is an equal opportunity Employer and offers a drug-free work environment.

Our Locations:

- Florida (Jacksonville)
- Georgia (Atlanta and Savannah)
- North Carolina (Charlotte, Greensboro, Raleigh and Wilmington)
- South Carolina (Charleston, Columbia, Greenville and Myrtle Beach)
- Tennessee (Nashville)

Whaley Foodservice Repairs, Inc.

**NO ONE WORKS HARDER TO KEEP
YOU COOKING.™**

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